1.Ans:

Dear Edward Jr.,

I Sincerely apologize for the inconvenience that caused due to an incorrect patch update, which lead to the reminder have started going out every hour. And thank you for bringing out this issue regarding the excessive reminders from our mobile application, fort-X2, to our attention. I kindly understand that this has caused inconvenience and frustration.

I can inform you that our staff worked instantly to resolve the issue and we are pleased to inform you that we have successfully resolved the problem by applying the correct patch update. As a result, the customers would no longer be able to face this issue.

Thank you for your continued support.

Best regards,

Sanjeev Gupta

Fort-X2 team.

2.Ans:

Hello everyone, Firstly I would like to congratulate one and all for the Welcoming to Lumen Technologies.

Today, I want to talk to you about one of the Lumen’s guiding principles and core value that lies at the heart of everything we do excellence. I would like to address about the teamwork and values which is one of the crucial parts of our work. Imagine without a teamwork, a project or any task cannot be completed easily and without a value it would be very difficult to make good choices. So how we gone deal with this situation? I would like to thank the lumen and brene brown thought that having a strong value and working together as a team which helps us to know what is right and wrong. So let us all embrace the excellence but putting an effort towards the teamwork and valuing each other in order to achieve organizational goals.

Thank you everyone.

3. Ans:

Different culture perceive time differently, which leads to the impact of the communication between the employee and the customer relationship in the context of global communication. For example, a Japanese client, where the time is seen as a commodity that should be spent wisely and efficiently who works with the Latin American company where the time is viewed as more flexible and fluid.

In a case scenario where a meeting takes place, and it is expected that the Japanese client always follows the punctuality to attend the meeting on time of the schedule on the other hand the Latin Americans whose values is like to work with emphasis on building relationships and discussing topics thoroughly. By understanding the different cultural perspective of diverse cultures perceive time the effective global communication gets effected. In order overcome this situation an employee should improve his or her ability to communicate effectively and build strong relationship by collaboration, increasing trust in a way which leads to the successful business on a global scale.

4.Ans:

One of the real-life examples which I would like to demonstrate my understanding about the generosity is by giving a helping hand towards the individual who is stuck in an overwhelmed situation. By recognizing their struggle and situations. I will decide to approach to them with generosity. I even not only show kindness, empathy, and understanding, but also put an effort into building up the teamwork in order to overcome the situation.

Brene Brown’s principle of generosity. Plays a critical role to maintain a trust among and within the team. So, in this way I would like to approach with the generosity principle of the Brene Brown’s.

5. Ans:

One of my S.M.A.R.T. goal which I wanted to achieve in my professional objectives is to learn how I can work with the real-world problems in a programming way using the programming language effectively by putting up on effort in practicing the programming about 1 hour daily. And I wanted to complete the goal within appropriate time by actively learning and rewarding myself for each effort.